



Leading from the Centre Masterclass



The middle management of any organisation is a challenging place to be. Having to carefully balance the needs of human capital with commercial delivery, whilst feeling sandwiched between the high expectations from above and the demands from below.

Numbers: 4-25

Duration: ½ or full day



- ▶ 60% - Managing Change
- ▶ 30% - Creating Culture
- ▶ 10% - Driving Performance

Who will it benefit?

For middle managers, 5+ team members and departmental strategic responsibility

How will it help the delegate?

This masterclass gives middle management delegates a unique perspective on the human element of managing a team in an extreme environment and what tools worked to find balance and meet expectations.

What does the masterclass cover?

Emotional Intelligence, The Trust Equation Model, Just Culture, Black-box thinking, Growth Mindset, Blame Culture, Ownership Culture and Psychological Safety

Learning Outcomes

- An ability to use 'trust cues' to foster higher levels of trust
- Linguistic tools used to invite autonomy and empower their teams
- A reflection on how their Emotional Intelligence affects their department.
- An appreciation for the 'cost' of speaking up, and how they can influence it.



SWAROVSKI

An engaging experience that translates directly into meaningful business learning

½ Day: £2850

Full Day: £3350

*Prices are Ex-VAT

Get in touch for a detailed proposal @ www.brendan-hall.com